

Sample code of conduct

for parents and carers

Created by the CPSU for use by sports organisations. Please feel free to use this example as a basis for your own codes of conduct.

PLAY BY THE RULES

Your responsibilities

As a parent or carer of a child taking part in our club or activity, we expect you to:

- make sure your child has and wears the right kit (including any protective kit), and has food and drink for the session
- arrive to sessions on time and pick up your child promptly - please inform us if you're running late or your child is going home with someone else
- be respectful of everyone participating – this includes coaches, staff, volunteers, officials, young people, parents and other teams and staff
- complete all consent, contact, medical and allergy forms – please update us if anything changes
- build and maintain a relationship with your child's coach or trainer – have check-ins to support your child's development
- talk to us if you have any concerns about any part of your child's involvement – we'd love to hear from you

How to support your child at our club

- talk to your child about their sport or activity – what they want to achieve while taking part
- listen to your child if they say they don't want to do something and ask them why – sudden changes in behaviour could indicate something bigger is going on
- behave positively and encourage your child and their peers
- respect and accept the officials' judgment – please do not enter the field of play
- use social media and apps responsibly when communicating on our channels, in line with our organisation's policies and procedures
- follow our photography and filming policy when taking photos and videos
- talk to your child about embracing sportsmanship
- encourage your child to play by the rules
- ensure that your child understands what behaviour is acceptable (see our code of conduct for children)
- make sure you and your child have seen and understand our policies and procedures:
 - anti-bullying policy
 - online safety and social media usage procedures
 - photography and filming policy

PLAY BY THE RULES

Our promise to you

As a parent or carer, we understand you have the right to:

- be assured that your child is safeguarded during their time with us
- see any of our policies and procedures at any time
- know who the welfare officer or safeguarding lead is and have their contact details
- be involved and contribute towards decisions within our club or activity
- have your consent sought for anything outside of our initial consent form, such as permission for trips or photography
- know what training and qualifications our staff have
- be informed of problems or concerns that involve or affect your child
- know what happens if there's an accident or injury and how this will be dealt with
- to be informed if your child is injured and see records of any incidents
- have any concerns you may raise listened to and responded to

Consequences

If any parent's behaviour does not uphold these codes of conduct, this will be addressed, with the aim of resolving the issue as promptly as possible.

Remember: we want you to enjoy your experience, but breaches of this code may lead to you being asked to leave an activity or result in permanent suspension from a club, event or activity, which is not what we want to do.

Persistent concerns or breaches may result in parents being asked not to attend games if their attendance is considered a risk to young participants, staff, volunteers, parents or spectators and impacts on others' enjoyment.

Continued issues may result in us asking your child to leave the activity, event, or club permanently.

Feel worried or have a concern?

- Is the child at risk of immediate harm? **Call 999.**
- Otherwise, call the NSPCC helpline on 0808 800 5000 or your local children's social care team.

